

Consumer Grievance Redressal Forum FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032 Phone: 32978140 Fax: 22384886

E-mail:cgrfbypl@hotmail.com

C A No. Appiled For Complaint No. 103/2023

In the matter of:

Fateh Mohammad

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

- 1. Mr. P.K. Singh, Chairman
- 2. Mr. Nishat Ahmed Alvi, Member (CRM)
- 3. Mr. P.K. Agrawal, Member (Legal)
- 4. Mr. S.R. Khan, Member (Technical)
- 5. Mr. H.S. Sohal, Member

Appearance:

- 1. Mohd. Afsar, A.R. of the complainant
- 2. Ms. Ritu Gupta, Ms. Shweta Chaudhary & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 23rd March, 2023 Date of Order: 31st March, 2023

Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of pending dues of other property. Complainant, pleading that respondent has wrongly concluded that there are pending dues, has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his applications for new connection.

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Complaint No. 103/2023

- 2. The complainant in his complaint submitted that he applied for new electricity connection at premises no. 169, 3rd floor, Katra Gokul Shah Bazar, Matia Mahal, Delhi vide application no. 8006122346 but respondent rejected his application for new connections on the pretext of fire safety clearance required for building height > 15 meters or having ground plus four floors including mezzanine floor, energy dues against CA/meter. Therefore, complainant's application for release of new connection may be granted.
- 3. Case was put up for hearing on 23.03.2023, when OP submitted that they are ready to release the connection to the complainant and official of OP namely Mr. Ravi Tiwari gave assurance that the same would be released soon. Representative of the complainant submitted withdrawal letter to this effect.
- 4. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
- No order as to the cost. Both the parties should be informed accordingly.File be consigned to Record Room.

(PK SINGH) CHAIRMAN

(S.R. KHAN) MEMBER-TECH

(NISHAT AHMAD ALVI) MEMBER-CRM (P.K.AGRAWAL) MEMBER-LEGAL

(H.S. SOHAL) MEMBER

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